Terms and Conditions

Cork Mobile Mechanics Limited
Last updated: 18 November 2026

1. About these terms

These terms are the contract between you and Cork Mobile Mechanics Limited ("we", "us") for every repair, service or inspection we carry out at your location, and for use of our website at https://corkmobilemechanics.com. By booking a job, paying a deposit or letting us start work, you agree to them.

"You" means the person booking the work. If you book on behalf of a company, you confirm you are allowed to do so. Our services are for people aged 18 or over. Our details are in section 16.

Sections 2 to 12 apply to our repair services. Section 13 covers our website. Section 14 points to our Privacy Policy, which covers how we use your personal data and cookies. If anything on the website or in a quote conflicts with sections 2 to 12, sections 2 to 12 apply to the work we do for you.

Nothing in these terms limits any right you have as a consumer under Irish law.

2. Quotes, bookings and pricing

A quote is valid for 14 days from the date we issue it. It is based on the faults and work described to us at the time, and the price includes VAT, as the quote states.

Your booking is confirmed when we confirm it to you in writing, which can be by email, text or message. If the vehicle's condition differs from what you described, we will tell you and give you a revised price before we continue. You do not have to accept it.

If a price on our website or in a quote is obviously wrong, we will tell you before starting work, and you can cancel without charge.

3. Deposits and cancellation

Deposits. We may ask for a deposit before we order parts or start work. We use deposits to buy parts.

Your right to cancel (consumers). If you are a consumer and we agree the job at your home or another place that is not our business premises, you can usually cancel within 14 days of booking, without giving a reason. To cancel, contact us at the email or phone number in section 16. If you cancel, we refund your deposit within 14 days, minus the cost of any work already done and any parts we ordered for you that we cannot return without cost.

Urgent repairs. If you ask us to start within the 14 days, or you ask for an urgent visit, you must pay for the work done up to the point you cancel. If you specifically ask for an urgent repair visit, the 14-day right to cancel does not apply to the repair you asked for. It does apply to extra work or parts you did not need for that repair.

Changing or cancelling after that. Please give at least 24 hours' notice to cancel or rearrange a booking. If you cancel late or are not there at the agreed time, we may charge a fee of 60 EUR which will be a reasonable estimate of our lost time. If we ordered parts specially for your job, their cost remains payable unless we can return them without cost.

4. Where we work

We work at your location, on private property only. We do not work on public roads or on street parking.

By booking, you confirm that either:

- the work will take place on property you own, or
- you rent the property or it is not yours, and you have the owner's, landlord's or letting agent's permission for the work.

You are responsible for getting that permission. We may refuse or stop work if it has not been given.
The work area must be safe for our mechanic. That means a reasonably level, stable surface, enough space to work safely, and daylight or good lighting. It also means no hazards such as unrestrained animals, unsafe structures or people interfering with the work.
We may postpone a job in heavy rain, strong wind, ice or similar weather, and we will rebook you at no charge.

We may refuse, pause or end a job at any time if we judge conditions to be unsafe. If that happens because

of the conditions at your location, a call-out fee of 60 EUR may apply.

5. Extra work and work you decline

If we find further faults while working on your vehicle, we will tell you and give you a price for the extra work. We will not carry out extra work without your approval, which you can give by phone, text or message or out loud on the spot while we are with you. If you approve it verbally, we will record the extra work and its price on your invoice.

If we tell you that a repair is needed to make the vehicle safe or legal to drive and you decline it, we will note that on your invoice. You remain responsible for the vehicle and for any consequences of not having that repair done. We may also decline to finish other work if we judge that doing so would be unsafe.

6. Parts

Parts we supply carry the manufacturer's warranty, and our guarantee on fitting in section 8 applies to them.

You may not supply your own parts as we cannot guarantee their quality or fitness, and no warranty applies to those parts.

7. Payment and keys

Payment is due in full when the work is finished, before we leave. We accept cash and card payments. Card payments are handled by SumUp, and we do not store your card details. We will send you an invoice or receipt on request.

If you do not pay on time, we may charge interest on the unpaid amount, and, where you are a business, interest and recovery costs as the law allows. We may pursue payment through the Small Claims procedure or the courts.

If we hold your keys or vehicle, we may keep them until everything due for the work has been paid. We will not remove or conceal your vehicle without your consent.

8. Our guarantee and your legal rights

We guarantee our workmanship for 3 months, from the date of the job. If a fault is caused directly by our work, we will put it right at no charge to you.

The guarantee does not cover:

- normal wear and tear
- misuse or neglect
- accident damage
- work done on the vehicle by anyone else afterwards

To make a claim, contact us as soon as you notice the problem, using the details in section 16. Please do not have another garage repair it first, or we may not be able to honour the guarantee.

This guarantee is in addition to your legal rights. If you are a consumer, we must carry out our services with reasonable skill and care, and any goods we supply must be of satisfactory quality and match their description. Nothing in these terms affects those rights.

9. Our responsibility to you

Nothing in these terms limits or excludes our liability for death or personal injury caused by our negligence, for fraud or fraudulent misrepresentation, or for anything else the law does not allow us to limit.

If we damage your vehicle or property while working, we will repair the damage or pay reasonable compensation. We hold public liability and workmanship insurance of Joseph G Brady Insurance Ltd

If you are a consumer, we are responsible for loss or damage you suffer that is a foreseeable result of our breaking these terms or failing to use reasonable skill and care. We are not responsible for loss that was not foreseeable, or for business losses if the vehicle is used for business purposes.

If you are a business, we are not responsible for loss of profit, loss of use, loss of business or other indirect loss. Our total liability to you for any job is limited to the price you paid for that job.

10. Pre-existing faults, older vehicles and personal items

We are not responsible for faults, damage or wear that existed before we began work, or for problems we could not reasonably have discovered. Older and high-mileage vehicles are more likely to have hidden faults, and a repair to one part can show up problems in another. We will tell you when we see this risk, but we cannot always predict it.

Our checks and repairs are not an NCT test or a roadworthiness certificate.

Please remove valuables and personal items from the vehicle. We are not responsible for items left inside it.

11. Delays and things outside our control

We are not responsible for delay or failure to do the work caused by something outside our reasonable control. Examples are severe weather, illness, vehicle breakdown, parts supplier delays or road closures. We will tell you as soon as we can and offer a new time. If we cannot do the job within a reasonable time, you can cancel it, and we will refund anything you paid for work we have not done.

12. Complaints

If you are unhappy with our work, please contact us within 14 days of the job using the details in section 16, so we can try to put things right. We will acknowledge your complaint within 3 working days and aim to resolve it within 14 days. This does not affect your right to take other action, including through the Small Claims procedure or the courts. Complaints about how we handle your personal data are covered in our Privacy Policy, and you can also complain to the Data Protection Commission.

13. Our website

You may use our website to find out about our services and to request a booking. Please do not misuse it, for example by trying to break into it, copy it automatically, or upload anything harmful.

The website, its text, images, logo and design belong to us or our licensors and are protected by Irish and international intellectual property law. You may not copy, change or reuse them without our written permission, except to print or save a copy for your own records.

Our website may link to other websites. We do not control them and are not responsible for their content or their policies.

We try to keep the website available and accurate, but we cannot promise it will always be running or error-free. This does not limit your rights as a consumer for the services we provide to you.

14. Privacy and cookies

Our Privacy Policy (last updated 18 November 2026) explains how we collect and use your personal data, the legal basis for doing so, how long we keep it, who we share it with, and your rights. It also covers cookies on our website. You can find it on our website at https://corkmobilemechanics.com/privacy

The Privacy Policy is a separate document and is not part of the contract for your repair work, but we follow it whenever we handle your personal data. If anything in these terms about personal data or cookies differs from the Privacy Policy, the Privacy Policy applies.

In short, we use your data to quote, book and carry out your job, to take payment, to keep our accounts and to deal with complaints and guarantee claims. We only send you marketing if you agree. We only set non-essential cookies, such as analytics and marketing cookies, if you accept them on our cookie banner. You can change your cookie choice at any time by selecting Cookie setting at the bottom of our home page. To use your data rights, email info@corkmobilemechanics.com.

15. Changes to these terms and general

Changes. We may update these terms, for example if the law or our services change. A booking is governed by the terms in force when you made it.

If part is unenforceable. If a court finds any part of these terms unenforceable, the rest stays in force.

No waiver. If we do not enforce a right straight away, we can still enforce it later.

Whole agreement. These terms, together with your quote or booking confirmation, are the whole agreement between us for the work. Nothing in them removes a right you have as a consumer that cannot lawfully be removed.

Governing law. These terms are governed by the laws of Ireland, and the Irish courts have jurisdiction over any dispute. If you are a consumer, this does not affect any right you have to bring a claim in the courts where you live.

16. Contact us

Cork Mobile Mechanics Limited
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